

Customer Privacy Notice Annexure - E

Bank Privacy Policy

SBI Retail Branch Bahrain ("Bank") is committed to protecting your privacy and developing technology that gives you the most powerful and safe experience. The main purpose of this privacy policy is to provide a transparent way of how we manage your personal information and protect the privacy of personal information we gather in accordance with Bahrain's Personal Data Protection Law and other applicable legal and regulatory laws.

This Statement of Privacy applies to the Bank and governs data collection and usage. By using the Bank's products and services, you consent to the data practices described in this statement.

Collection and use of your Personal Information

Any personal information provided by you to the Bank shall be used for the purpose of providing and operating the products and services you have requested at this Bank and for other related purposes which may include updating and enhancing Bank's records, our understanding of your financial needs, conducting credit checks, reviewing credit worthiness, and assisting other legal, regulatory and financial institutions to conduct credit checks, advising you of other products and services which may be of interest to you, for purposes required by law or regulation, and to plan, conduct and monitor Bank's business.

Information Disclosure

Bank does not share or transfer your personal information to external entities. However, some information may be disclosed to trusted third parties who assist us in operating our business, those parties are bound to keep your personal information confidential and safe from any unauthorized disclosure.

Retention period of your personal data

Information collected and processed about you is retained by the Bank as long as the purpose for which the information was collected continues. The information is securely destroyed unless its retention is required to satisfy legal, regulatory, accounting, or business operational requirements or to protect Bank's and its group entities, associates and affiliates interests.

Clients' rights as a data owner

- You may request in writing for access to your personal data as held by the Bank, in case you need to amend, update, forgotten, restrict further processing of your data, or if you have any questions concerning our data privacy statement, you may meet our Customer Service Representative or contact us through dps.rbbh@statebank.com / +973-17548033. Ext 221
- 2. Your request for the above shall be verified and processed as per Bank's policy guidelines and provisions of the law.

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Security of your Personal Information

We will take all reasonable steps necessary to ensure that your data is treated securely, and in accordance with this privacy policy. This Bank has security measures in place to protect your personal information against any loss, misuse, and alteration of the information under our control.

Changes to this Statement

Bank will occasionally update this Statement of Privacy to reflect company and customer feedback and to reflect the legal requirements in relation to data protection. Bank encourages you to periodically review this Statement to be informed of how Bank is protecting your information.

Contact Information

State Bank of India Retail Branch, Bahrain P.O. Box 10763, Manama, Kingdom of Bahrain Building No. 701, Diplomat City Tower II, Road No. 1708. Diplomatic Area. Block - 317 Kingdom of Bahrain

Tel: +973-17548033

Email: customercare.rbbh@statebank.com

 □ I hereby acknowledge that I have read and fully understand the Privacy Notice and I consent to having SBI Retail Branch Bahrain processing my mentioned personal data for the mentioned purposes. □ I consent to having SBI Retail Branch Bahrain contacting me in case there is any new services that might be of interest to me. 			
Primary Account Holder	Signature	Date	
Secondary/Joint Account Holder	Signature	Date	

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